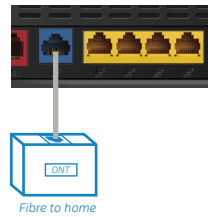# Start Here

01

If you have a Fibre service

Connect the Ethernet cable supplied with your Fibre device (ONT) to a LAN port on the ONT. Then connect the other end of the cable to the blue WAN port on the back of the router.

Fibre to home

OR

01

If you have a DSL service

Connect the short grey cable to the one end to the splitter and the other end to the port marked "OUT" on the power supply.

Splitter
Phone Modem
Line
Power Supply
Out   In

Connect the long grey telephone cable to the port marked "IN" on the power supply. Connect the other end of the cable to the telephone wall socket.

Telephone Socket
Power Supply
Out   In

Connect the red telephone cable to the red DSL port at the back of the router and the other end into the "MODEM" port of the splitter.

You can connect a telephone to the green phone port on the splitter.

Router
Splitter
Line
Modem Phone

02

Connect the power connector of the power supply to the power socket at the back of the router.

Plug the power supply into the wall outlet. Switch the wall outlet and the router on.

Router
Power Supply   Power outlet

03

You can set up your router using Wi-Fi or an Ethernet cable.

Follow the Setup Wizzard
Connect the yellow RJ-45 Ethernet cable to any yellow LAN port at the back of the router and the other end into your PC LAN port.

Wi-Fi:
Use the default Wi-Fi SSID and password (WPA Key) printed on the bottom of the router to connect your Wi-Fi enabled device to the router.
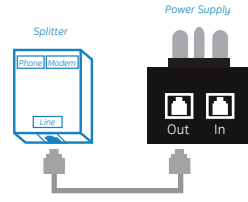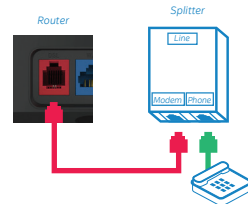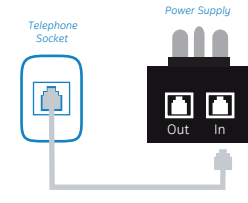
04

If you are using an Ethernet cable / Wi-Fi to complete the setup: Launch an Internet browser (Google Chrome, Firefox, Internet Explorer, Safari, etc.) on your connected device.

In the URL web address field, type 10.0.0.2 and press enter.

The Quick Setup wizard will start automatically. Please follow the steps of the wizard to finish the configuration of the router.

New Tab   x
← → C ⌂   10.0.0.2

Follow the Setup Wizzard
Complete the configuration by following all the steps of the setup wizzard.

Quick Setup Wizard

05

Fibre setup
A. On **Step 1** of the Quick Setup Wizard select **ETH** from the drop down menu.

B. Click **Test** to verify that your Fibre is connected correctly.

C. If a green message confirms "Hardware interface connected properly" click **Next**.

If you have a Fibre service
A
Select Interface Type: ETH ▼
B   **C**
Cancel   Test   Next
Continue to Step A1 or B1

If you have a DSL service
A
Select Interface Type: ADSL/VDSL ▼
B   **C**
Cancel   Test   Next
Continue to Step A1 or B1

Note: If a red message appears stating "Connection failure" please confirm that the cable from the LAN port on the Fibre ONT device has been inserted into the Blue WAN port on the back of the router.

DHCP test passed!

A1

Wizard Step 2
The router will now run a test to determine which account type you have.

If DHCP test passes, click Next to set your **Wi-Fi name & Password.**

Select Mode: DHCP ▼
Back   Reset   Next
Click Next to Proceed

OR

PPPoE test passed!

B1

Wizard Step 2
The router will now run a test to determine which account type you have.

If PPPoE test passes, click Next to go to **step B2**

Select Mode: PPPoE ▼
Back   Reset   Next

06

Wizard Step 3
Set a Wi-Fi name (SSID) and Password (WPA Preshare key) for both the 2.4GHz and the 5GHz.

It is recomended to have a different name for the 2.4G & 5G band.

Wi-Fi name & Password
SSID 2.4GHz: dlink-956M-2.4G
2.4G WPA key: ••••••••••••••••
SSID 5GHz: dlink-956M-5.8G
5G WPA key: ••••••••••••••••
Back   Next

B2

Account Details
Your Internet Service Provider (ISP) Account Username & Password will be **supplied to you by your ISP** (usually via SMS) and will look something like this:
name@telkomsa.net

Account Username & Password
User Name: name@telkomsa.net
Password: account password
Confirm Psw: account password

Note: The Username & Password will never be Admin

Back   Next
Click Next to Proceed

07

Wizard Step 4
Set an **AdminName** & **AdminPassword** for logging into the router.

These details allow you to log into the router if you want to change any settings.

Web login details
AdminName: admin
AdminPassword:
Confirm Password:
Back   Next

08

Wizard Step 5
Please make sure to write down all the details on this page & keep it somewhere safe for you to refer back to later.

Web Login Name:
Web Login Password:
SSID 2.4GHz:
2.4G WPA Preshare key:
SSID 5GHz:
5G WPA Preshare key:
Back   Apply

Frequently Asked Questions

Q1 What is the default login details for the router?
(if you didn't change the details in the setup wizard)

Username: admin   Password: admin

Please note: it is a security risk to leave the default password as admin & admin. It is highly recommended to set your own unique password.

Q2 I only received 1 LAN cable in the box but I need 2 to do the setup. Am I missing a cable?

No. The Yellow LAN cable supplied with your router is to connect your computer/laptop to the router during setup. The ONT device should have came with a LAN cable for connecting it to the Blue WAN port on the back of the router. If you can't find a second LAN cable to connect your router to your laptop for the setup, you will need to do the setup over Wi-Fi. Please check **step 03** for more details.

Q3 What if the hardware connection keeps failing on step 1?

For DSL: Please contact your ISP and verify there is no outage in your area and the ADSL line is active
For Fibre: Please contact your ISP and verify that your ONT device and Fibre line is active

Q4 I did the setup over Wi-Fi but got disconnected on step 3 of the wizard. What do I do now?

If you changed your Wi-Fi username and password: Open your Wi-Fi settings on the device you used to setup the router. Select the new Wi-Fi name you set from the list of available networks and enter the password. Once connected reopen the webpage at 10.0.0.2 to complete the setup.

If you changed only your Wi-Fi password: Open your Wi-Fi settings on the device you used to setup the router. Select the router's Wi-Fi name and forget the network. Now reselect your router's Wi-Fi name and type in the new Wi-Fi password you set on step 3 of the wizard. Once connected reopen the webpage at 10.0.0.2 to complete the setup.

Q5 What do I do if while in the Router web interface my browser locks up / goes white / says undefined?

If this happens, please clear your browser cookies & cache and reload the page.

Q6 What is the difference between 2.4GHz and 5.8GHz Wi-Fi?
2.4GHz: Better Wi-Fi coverage but more interference. Compatible with all phones with Wi-Fi.
5.8GHz: Faster Wi-Fi speeds & less interference but less Wi-Fi coverage. Only visible to 5G capable phones.

Q7 Why does the setup wizzard keep failing on step 2 after selecting PPPoE?

If you have selected PPPoE as your mode and entered the details your ISP provided you (these details will never be admin and admin) and the test still keeps failing, the PPPoE details might be outdated. Please phone your ISP and ask them to resend your account details to you.

Q8 How do I know if mobile is connected?

Red light = Mobile is not connected   Purple light = Mobile is connected

DSL-G2562DG
Quick Install Guide
Use this step-by-step guide to set up your router

Package Content

A
DSL-G2562DG Router
(4x Detachable Antennas)

B
Surge Protected **Power Supply**

C
RJ-45 **Ethernet Cable**
(Yellow)

D
2x RJ-11 **Phone Cables**
(Red and Grey)

E
Splitter/Microfilter

F
Quick Install Guide

If no dongle is connected and this light is flashing red or off

If you're using a DSL line & this light is flashing or off

PWR   Internet   2.4G   5G   WPS   Phone2   Phone1   DSL   USB