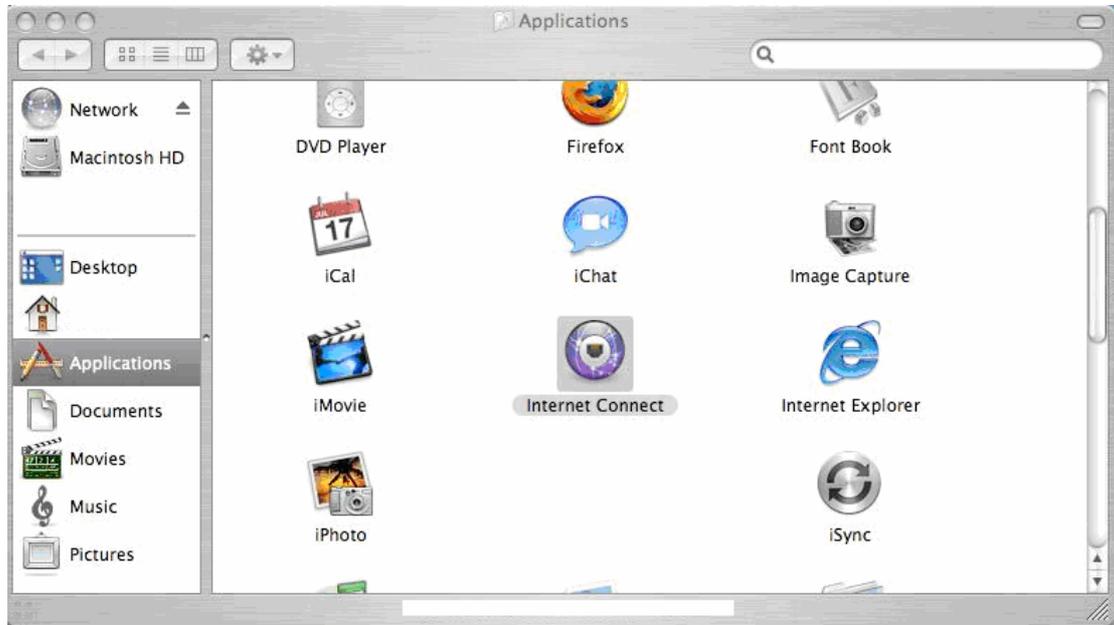
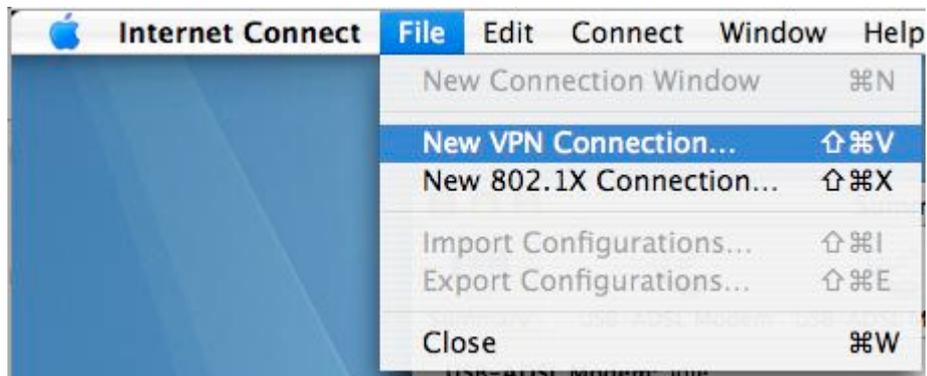


PPTP SETUP ON MACINTOSH OS X

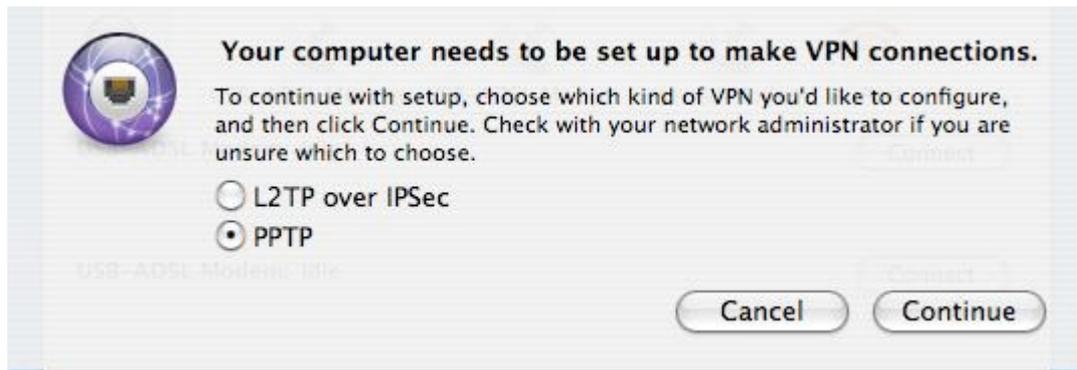
In Finders – Applications, locate Internet Connect and open it.



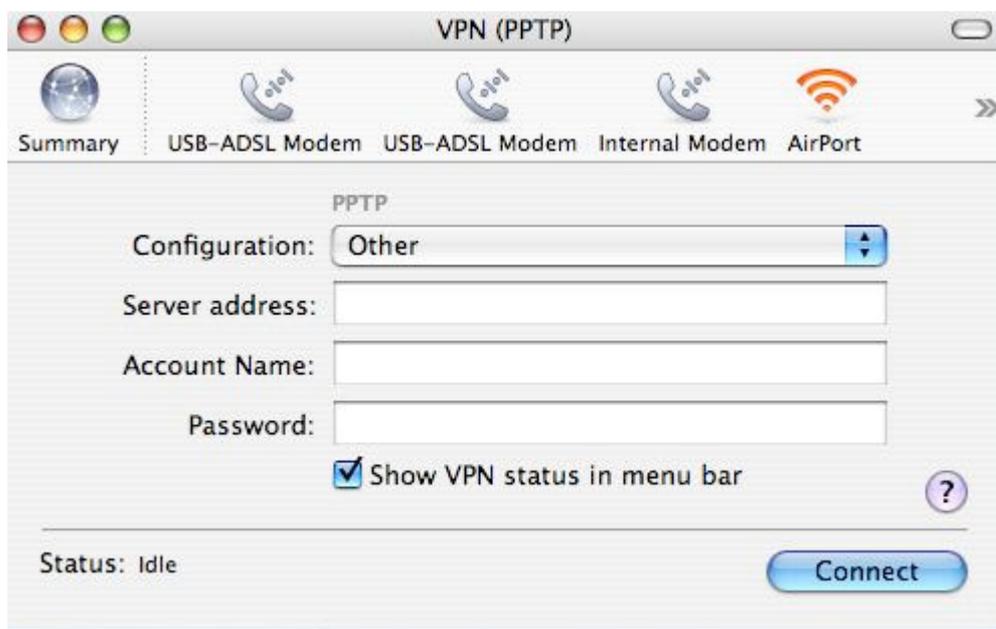
In the menu, select File, New VPN Connection



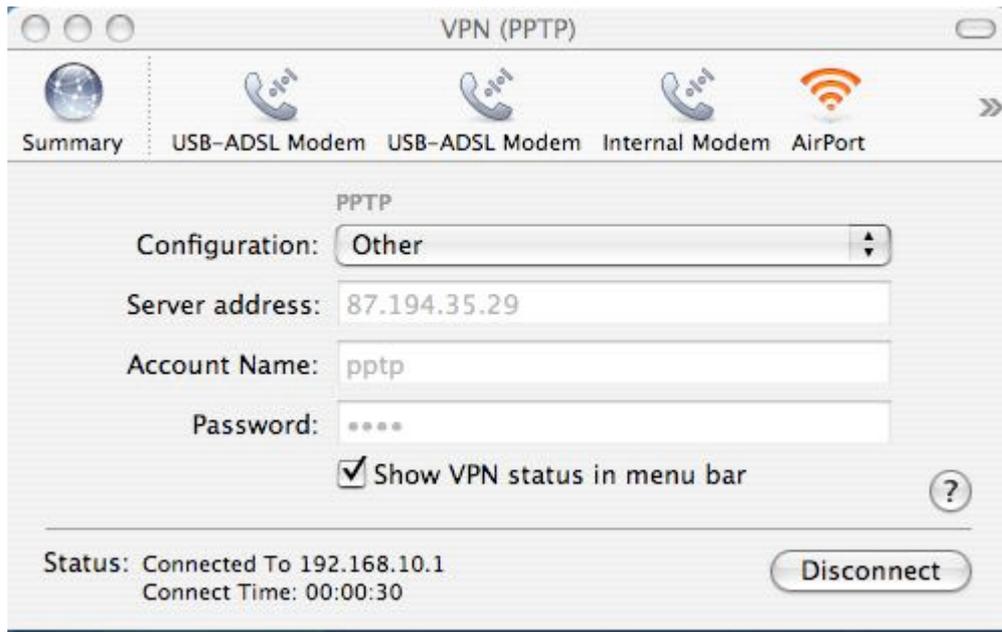
When prompted, select PPTP then Continue



Enter the Server address, Account name and Password. Then press Connect



If your connection is successful, you will see Status: Connected, along with server address and connection time.



TROUBLESHOOTING

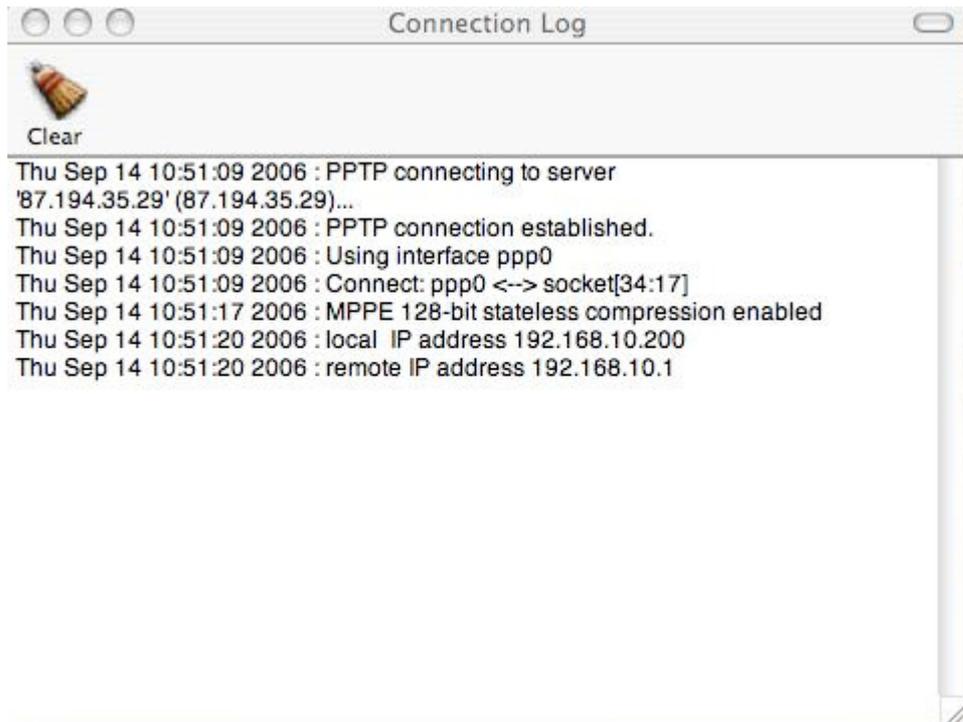
If the connection fails, you will see this message.



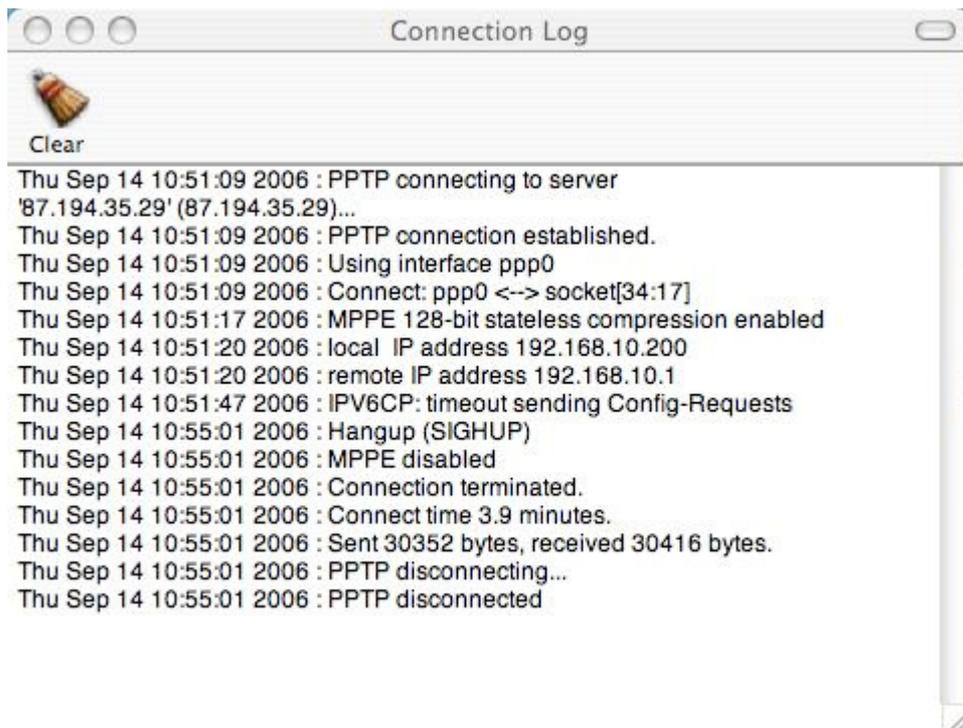
Verify if the information you entered is correct, and try again.

LOG

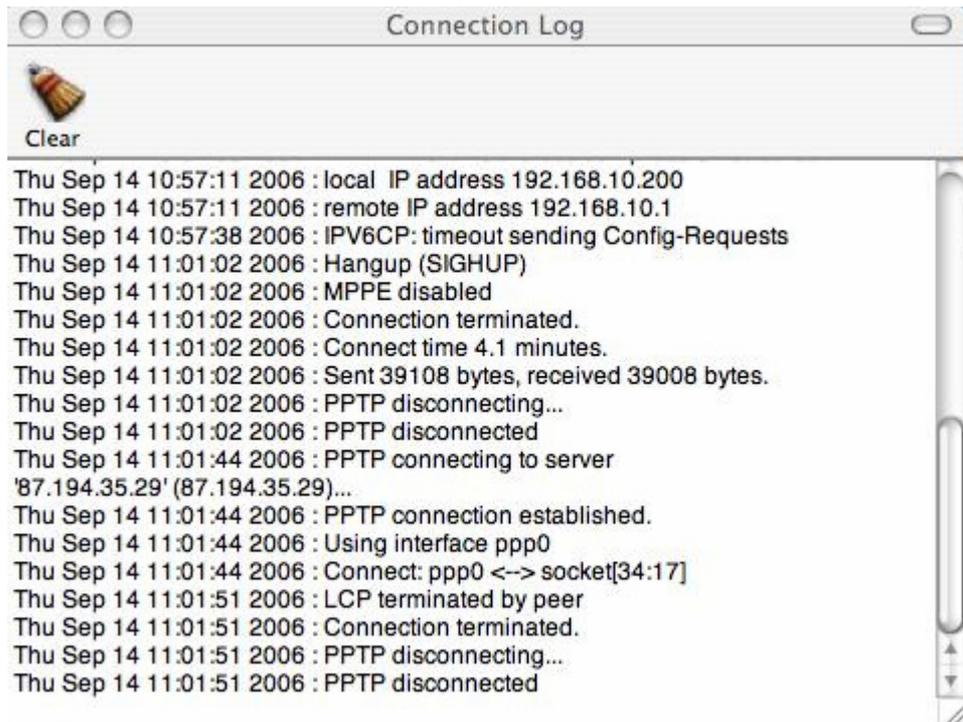
Access the log from the menu.
The log shows events triggered by the VPN tunnel.
If connection fails keep a copy of the log for reference.



Example of log during PPTP connection



Example of log during PPTP disconnection



Example of log when error occurs

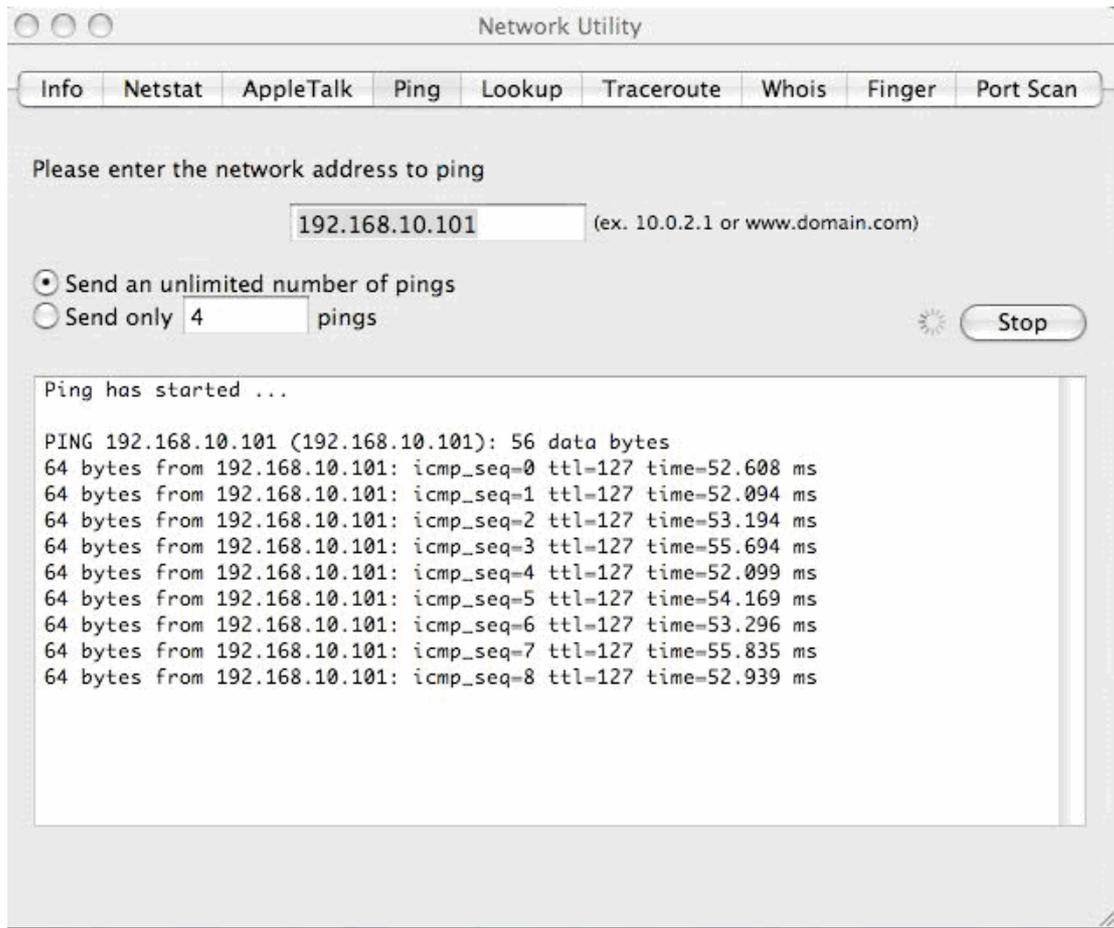
THE NETWORK UTILITY

In the Finder - Applications – Utilities open Network Utility.

PING

Ping will determine if the remote machine is accessible from your machine, through the network. If the remote machine replies to PING, a connection is possible across the network, if it fails something is blocking access (for example a firewall).

Select the tab Ping. Enter a remote machine's IP, and then press Ping.



As the remote machine can be blocked, try another remote machine or the remote local gateway.

TRACEROUTE

Traceroute will show the hops between you machine and the remote machine. If ping don't reply, try using traceroute, to get an indication how the traffic is routed across the network(s).

Select the tab Traceroute. Enter a remote machines' IP, then press Trace.

