

HOW DO I CHECK MY AIRTIME BALANCE?

1. In idle state of the device, enter the USSD from your service provider, then dial by pressing the green Dial / Answer key.
2. An on-screen message will confirm that an SMS with your airtime balance will be sent to you shortly.

HOW DO I CONFIGURE THE APN FOR INTERNET ACCESS?

1. On the home screen, press Menu (Left Option Key) > select [Settings] > press [Wireless & Networks]
2. Select [Mobile networks] > scroll down and select [Access Point Names]
3. Some default APN's have already been pre-loaded. Please select the APN as instructed by your service provider
4. To select, press [OK] > and then choose [Use].

WI-FI TETHERING

1. You can connect up to 8 Users using your device as a Wi-Fi Hotspot.
2. On the home screen, press Menu (Left Option Key) > select [Settings] > and click on [Wireless & Networks]
3. Select [Tethering & portable hotspot]
4. Option 1 click on [Off] to flip the switch and turn your Wi-Fi hotspot on
5. Option 2 [Keep Wi-Fi hotspot on] disable hotspot automatically if no device is connected after a set time.
6. Option 3 [Set up Wi-Fi hotspot] lets you edit the details for your Wi-Fi hotspot:
 - Rename your [Network SSID] in order to recognise it easier.
 - Set your [Security] to WPA2 PSK to setup a password for you hotspot.
 - Create a unique [Password] to prevent unauthorised access to your device.
7. Option 4 [Connected Users] shows the number of active connections.
8. Option 5 [Blocked Users] shows the number of blocked connections.

HOW DO I ADD A CONTACT TO MY CONTACT LIST?

1. On the home screen, press Contacts (Right Option Key) > then press [Options] (Left Option Key)
2. Select [Add contact]
3. Select where you would like to save the contact (SIM or phone) > press [OK]
4. Type the contact's name and phone number into the fields provided
5. Press [Options] > and select [Save] to save your new contact.

HOW DO I SET QUICK DIAL KEYS (M1 - M4)?

1. On the home screen, press Menu (Left Option Key) > navigate to [Settings], then press [OK]
2. Scroll down to [4 Fast Dial button], then press [OK] > select the slot where you would like to set the number > then press [OK]
3. If you know the number, enter it here > then press [Save] (Left Option Key)
 - Or if you already have the contact saved, press [Contacts] (Ok key)
 - Scroll down and [Select] the contact from your contact list > and press [Save] (Left Option Key)

THE RECEIVER ON THE OTHER END SAYS THE SOUND IS DISTORTED

1. Please note: The mic in the handset is high quality and very sensitive
2. If the receiver reports that the call sounds too loud, distorted or scratchy try move the handset receiver a bit further away from your mouth when speaking.
3. If this does not improve the sound, it might be a network issue. Try redialing the call.

HOW TO DO A WEB SEARCH

1. On the home screen, press Menu (Left Option Key) > navigate to [Browser], then press [OK]
2. Type what you are searching for > and select [OK]

Note: To change the text input method press the # key. To input special characters press the * key.
To delete press [Delete] (right option key)

HOW TO DEACTIVATE THE SIM CARD'S PIN CODE

1. On the home screen, press Menu (Left Option Key) > navigate to [Settings], then press [OK]
2. Scroll down and select [Security], then press [OK] > select [Set up SIM card lock], then press [OK]
3. Scroll down to [Lock SIM card], and press [OK] > enter your current SIM card PIN, then scroll down and select [OK] to disable it.

SENDING A SMS

1. On the home screen, press Menu (Left Option key) > select [SMS] > select [New] (OK key).
2. You can manually enter recipient number in the "To" field (to type a number change the input method by pressing the # key)
 - Or select a saved contact by pressing the right arrow key to highlight the  icon, then select [OK], and select your contact
3. Type your message content in the "Type text message" field > press [OK] > select [Send] to send.

PLEASE NOTE

Only some of the key features are listed here. For more details on other features and configuration settings, please refer to the User Manual.

BASIC USER SETUP GUIDE

PACKAGE CONTENT



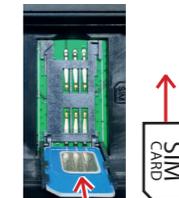
INSERTING SIM CARD

INSERT

Press down and slide the SIM card holder towards you, then flip open the tray.



Slide the SIM card into the open tray with the gold contact points facing forward.

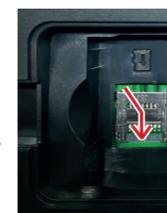


Flip the tray closed, press down and slide the SIM card holder forward to lock it into place.



INSERTING MICRO SD CARD

Lightly press down and carefully slide the MicroSD card cover towards you. You will hear a small click and the clip will now be loose.



Flip open the MicroSD card cover by softly lifting it towards you. Turn the MicroSD card so the gold contacts are on the bottom facing down. Place the MicroSD card flat into the groove.



Close the MicroSD card cover by flipping the cover forward, softly press down and slide the cover forward to lock. You will hear a small click - the clip is now locked.



INSTALLATION

Ensure the DWR-920 /PW is powered off before performing the steps below.

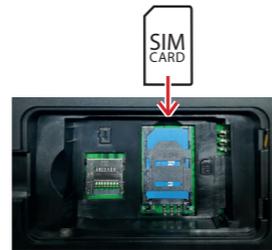
01

Flip the phone around and open the Battery Cover at the bottom of the device.



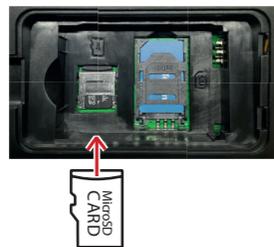
02

Insert the SIM Card as shown on page 1.



03

Open the MicroSD card holder and insert the MicroSD card flat into the groove.



04

Insert the Battery with the metal end on the top right. Close Battery Cover.



Note: The battery comes partially charged. You can use the device while charging.

05

Screw the antenna into the TNC Antenna Port



06

Plug the one end of the headset cord into the handset receiver.



07

Plug the other end of the headset cord into the headset port on the left side of the phone.



08

Connect the charging point of the Power Adapter to the DC power jack on the top of the phone.



Plug the power adapter into a wall outlet.

09

On the front of the device, hold the Red End call / Power key for ±5 seconds.

A loading screen will display to indicate that the phone is starting up.



10

If prompted for a PIN number enter the 4 digit PIN indicated on the larger card supplied with the SIM card. Push the left Soft Key and select "OK" to unlock.



Note: If the phone has no signal or shows "Mobile Network Not Available" when you try to dial, please phone your service provider to verify that your SIM is active and your area has coverage.

KEY LOCATION



OTHER IMPORTANT KEYS

+ KEY: Press and hold the [*] key to input a + when dialling a number.

POWER ON/OFF

ON: On the front of the device, hold the Red End call / Power key for 5 seconds.
OFF: Hold the Red End / Power Key for 5 seconds.
Note: In this state, all reminders and alarms will still sound.

SETTINGS

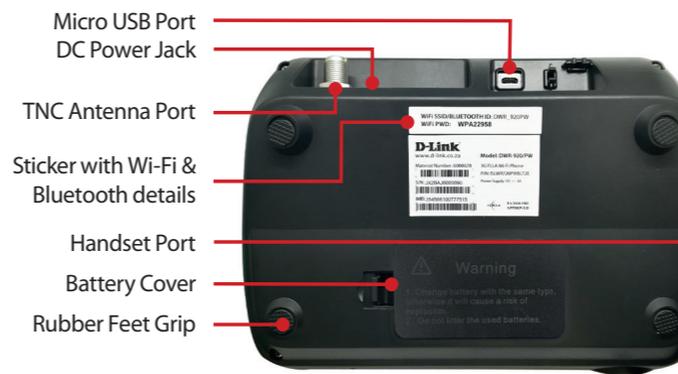
1. You can change your language, time & date, Call settings, Sound and Display settings, Etc.
2. Edit Volume, Security.
3. Check your phone information.

CHANGING CALL VOLUME

Press the Up / Down direction key to adjust the volume while on a call.

NETWORK DEPENDANT FEATURES

Call forwarding, call barring, call waiting and voice mail.



FREQUENTLY ASKED QUESTIONS

MY PHONE SAYS MOBILE NETWORK NOT AVAILABLE WHEN DIALLING

1. If this is a new installation, your SIM card may not be active. This could take between 24 - 48 Hrs.
2. Or there is no mobile service (signal) / coverage in your area.

Check that your SIM Card has been inserted correctly (as indicated on page 1 of this user guide). If problem persists please phone your service provider to verify that your SIM card is active and that your area has coverage.

MAKING AND ENDING A CALL

1. On the home screen, enter the number you want to dial and press the green Dial / Answer key.
2. With the handset on hook the hands free call (Loud speaker) will be initiated.
3. Pick up the handset receiver to switch over to handset calling.
4. During an active call, press the large speaker icon to enable hands free call.
5. To end an active call, press the red End / Power key or hang up.